

NI In the News

May 5, 2015—Volo Bog in Ingleside

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About our presentation:

We'll learn of the natural and human history of Volo Bog then explore the human and nature connections and discuss how to invite nature into our human landscapes.

About our Speaker:

Stacy Iwanicki grew up in Michigan with a boat racing family. Racing took the family from Michigan to Florida, Maine to California, and many places in between. While her dad and brother were playing boats, she went exploring nature up and down the shoreline. Her love of nature eventually led her to a bachelors degree in Zoology from Michigan State University.

After graduation Stacy moved to Illinois and started her career in Environmental Education as an intern with the Lake County Forest Preserve in January 1987. In June of that year she was hired by the State of Illinois' Department of Conservation - now the Department of Natural Resources - at Volo Bog State Natural Area. In 2005, after lay-offs throughout the state including the IDNR, Volo Bog State Natural Area was merged with Moraine Hills State Park and McHenry Dam and Stacy picked up responsibilities there as well. Today she manages the education programs and a team of over 120 volunteers between the three sites. In addition to education for both children and adults, Stacy and the volunteers are involved with habitat restoration, native gardening, visitor services, bird monitoring, a library, adopt-a-road programs and more.

Stacy and her husband Mike live in Wonder Lake Illinois. They enjoy camping in their pop-up camper with their two dogs, bicycling, gardening, and tending to a 3/4 acre prairie in their suburban back yard. Most recently, they have begun bee keeping, adding two hives to their "family."

About our Site:

Volo Bog is Illinois' only open-water quaking bog and the southernmost open water quaking bog in North America to have all stages of bog succession. This unique wetland ecosystem features floating acidic soils that support deciduous trees and carnivorous plants. A floating boardwalk takes visitors through the five vegetation zones to the eye of Volo Bog.

Volo Bog State Natural Area is also home to prairie restoration areas, woodlands, shrublands, old fields, marshes and other ponds. The Visitor Center is housed in a renovated 1890s dairy barn.

Volo Bog State Natural Area is located at 28478 W. Brandenburg Road, Ingleside, IL 60041.

Directions

From South/Southeast (Chicago/North suburbs) Take I 94 to Route 120 Belvidere Rd Westbound 13 miles to Highway 12. Turn right and travel 2 miles north to Brandenburg Rd. Turn left on Brandenburg Rd. and travel 1.25 miles to the park.

Other directions are on page 14. GPS directions are incorrect. Follow these directly from the Volo Bog website.

**Please note that cash or check is accepted at the door or credit card via Cvent.

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From the President....



Phrase that pays—Golf
Outing—September 10!

I recently returned from Facility Fusion in Orlando and I am happy to say there was a small contingent of members from the Northern Illinois Chapter. For those of you who have not attended, I highly recommend you consider going to Fusion and World Workplace in the future. The educational sessions are noteworthy not only for their Facility Management content, but also for tips on getting the most out of your abilities and keeping a positive attitude. I will share a few thoughts on two educational sessions that I attended at Fusion.

IFMA members from Chapters in Wisconsin and Denver have teamed to put together recruiting material for high school students who may be interested in a career in Facility Management. They put together a program, and with assistance from The IFMA Foundation, they visited select high schools to tell students about a career in Facility Management. Those students who have interest can then be further educated on a career in Facility Management and directed to schools that offer an FM degree. There are more schools than you may think! This program may be something the Northern Illinois Chapter can look to participate in down the road. It only takes one student in a class to have interest to make the program a success.

The keynote speaker at breakfast on April 22 was Harris Rosen, COO of Rosen Resorts & Hotels, and the host to Facility Fusion. Mr. Rosen reminded attendees that we all can do our part when it comes to being green. He shared his passion for the hospitality industry and how he walks the grounds of each of his properties weekly, sometimes picking up trash and reminding his employees to do the same so guests have a lasting impression of the resort. He even reminds employees to turn lights off in rooms unused for long periods of time. The little things count! The conversation with Mr. Rosen was timely given it was Earth Day, but it does not have to be Earth Day for all of us to practice being green!

And speaking of greenery, the location of our next IFMA NI meeting, Volo Bog in Lake County, should be fairly lush and green by the time our May 5th meeting rolls around. From what I hear, it is a wonderful nature center. I look forward to seeing everyone there, including many of our members who live in the northern burbs!

Scott Solverson
Business Development / Marketing Consultant
b2b Konnections, LLC
<http://www.linkedin.com/in/scottsolvy/>
(630) 991-1749 - cell

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President of the Northern Illinois Chapter of the International Facility Management Association (IFMA) - www.ifmani.org

Don't Trust a Salesperson

Try Before You Buy

My wife used to work in an awesome wine and cheese shop in Oak Park. At this market, they really do it right for me as a consumer. Before I give them my money; I can taste the cheeses, sip the wine, get a sample slice of salami, buy a flight of wine or beer. I have no disappointing surprises because I can do my research before buying. I don't need to *blindly* trust the salesperson because I know what I am getting before I buy.

Property managers don't normally trust a salesperson blindly either. Trust the person? Sure. But blind trust, to the point of awarding open-ended contracts without due diligence on the *company* and the quality of its services? Some could call that irresponsible.

Managers go through fair RFP processes, soliciting quotes and bids from salespeople they know, like, and trust. Managers would not be serving ownership to trust one salesperson's offer to the exclusion of competing vendors. You may be dismissive of the less well-liked vendors' bids, but as decision-maker you still have that collection of bids in a folder so as to support your choice of contractor – be it in roofing, paving, snow removal, or landscaping.

Armed with formal offers hand delivered by your chosen salespeople, need you really care how many roofers are employed by the roofing contractor? Or how many graders the paver operates? Whether the snow removal company owns its own plows? Not really. Before his work even begins, you have commitment that your contractor will deliver services A, B, and C on dates X, Y, and Z in return for a given price – the essence of a contract. How those services are delivered to you is largely left to the contractor, so long as you the consumer are happy with the outcome.

Uh oh...

Now what of the charming salesperson promoting emergency services to respond to fire and water damage? Your RFP process weeds out the inadequate bids - unless urgency prohibits the checks and balances of the multiple bid RFP process! Now you're outright *hiring* a contractor without the due diligence that you yourself pride yourself upon. And if an amiable, well-intentioned salesperson's services are not up to the task... Who is taking the heat for the hiring decision?

So Don't Trust the Salesperson...

When a sprinkler head breaks, you are not calling in a salesperson. When the municipal water main blows, you are not calling for a salesperson. When the fire is put out and there is smoke everywhere, you are absolutely not calling for a *salesperson's* help. What you need at that moment is response. Response from a restoration company with *verified* horsepower, *verified* training, *verified* equipment, *verified* job documentation practices, *verified* experience in responding to the scale and complexity of your issue. From another perspective, consider your own conviction today in answering this question from your building's owners: "We are happy you know who you would call in a property emergency. How exactly do you know his firm is up to the task? That it is the best of all alternatives?"

...Trust the Company

Visit the company. Shake hands and look into the eyes of those individuals who will come to your rescue (rarely are these the salespeople, and certainly not the author). Leaf through examples of their job documentation for you and your insurance. See their equipment inventory with your own eyes. Size matters in emergency services - you might be one of thirty jobs, large and small, on the go at that time; but the larger the restoration company, the more you'll feel like their one and only client. Can't visit all these contractors? Offer to visit one in your corner of Chicagoland and share your impressions across your company, soliciting peers to visit those close to them. You'll be doing your colleagues a great favor by helping them avoid making a bad day even worse. How else can you know, before it's too late, what you're getting into in calling such a company?

Michael Collins has worked for Rolling Meadows-based JC Restoration for 11 years. He encourages all to assess his company's facility and ability to respond to your emergency.

Recycling

Good for the environment & the bottom line

This contribution has a little something for everyone but those that it's mainly aimed at those who manage manufacturing facilities. Everyone is now aware recycling diverts materials from being incinerated, degrading in landfills and creating air, ground and water pollution.

Most businesses also know recycling metal, paper and other materials can bring in extra revenue. Selling waste products from your industrial and work processes can be highly profitable. Metal shavings and stampings, plastics from blow molding and even old grease used by restaurants can be sold and recycled. While many recyclable items won't necessarily turn a profit, recycling fees are usually less expensive than dumpster fees.

Recycling can also give you a leg up on your competition. If they haven't already, your customers may ask where and how you source your raw materials, components and how you dispose of them. Many companies have corporate sustainability programs and they partner with their suppliers to meet their sustainability goals. The larger the customer is the more likely they have or will begin a sustainability program soon.

You can get one step ahead of your competitors by both sourcing your raw materials, components and products and disposing of them in the most sustainable way possible.

To assist you with the disposal side, many waste haulers will study your waste stream and recommend ways to increase your recycle rate and at the same time decrease your costs. If leasing, your landlord may be able refer you to independent consultants to perform the study. Most will perform the work for a percentage of the savings they identify and negotiate waste/recycling contract on your behalf. This means you have nothing to lose and everything to gain. Another great source of information is your fellow FM's. Ask them how they treat their trash.

Another great source for recycling and other "green" info is your local county website. The county pages list vendors, drop-off sites, special events, and much more. Please refer to the links below.

Cook County—<http://www.cookcountyil.gov/environmental-control-2/>

Lake County—<http://www.lakecountyil.gov/Green/Pages/Waste.aspx>

DuPage—<http://www.dupageco.org/recycling/>

Submitted by: **Mark Kischner, CFM** of CBRE

Top Golf Networking

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20 Questions with Jack Coath

Name: Jack Coath
Company: Retired—Johnson Controls
Position: Energy Engineer
How long with IFMA: Since 1988

What are your favorite hobbies?

Running - I've worked my way up to doing marathons, but like the ten mile races better.
 Travel - Especially since I have more time now that I've retired.

What is your favorite book?

Red Storm Rising - It was required reading back when I was in Command and General Staff College and I became hooked on Tom Clancy's books.

What are you currently reading?

Two guide books by Lonely Planet: Iceland and Greenland. We're going there next July.

What is your favorite food/cuisine?

Mexican, Middle Eastern, Korean, but I like all ethnic foods.

Favorite restaurant?

Shanahan's in Forest Park

Describe your family growing up and now:

Then: Seven brothers and sisters - I'm the oldest. I met my wife in college (she was still in high school). We were married in 1970. Now I have two sons with three grand kids each. They're close by, so we get to see them often.

Hometown: River Forest - from fourth grade on.

Current residence: I'm still in River Forest, but a different home from the one I grew up in. We liked the neighborhood so much my wife and I bought our first and only house there over forty years ago.

What is your favorite sport to play or watch?

I like to watch football, but only live - not on TV.

Team: Notre Dame - I've had season tickets since I graduated and haven't missed many games.

Cubs or Sox?

Cubs - I've always lived north of the dividing line, but I'll cheer for the Sox too.

Are you a morning or night person?

Very much a morning person.

What would you do if you won the lottery?

Probably travel more.

What three words would you use to describe yourself?

Living the Dream.

What is your favorite movie? Planes, Trains and Automobiles.

TV show? The Simpsons.

What is one thing that no one in IFMA knows about you?

I'm a big opera fan - especially Wagner.

What is one goal that you would like to accomplish during your lifetime?

I'd like to be the oldest living trumpeter to march in the alumni band at a Notre Dame football game. It will be a while, because there still several who played in the 40s and 50s.

Who is your hero (or an influential person in your life)?

My high school (Fenwick) Latin teacher (Father Hren) who introduced me to the joys of music. He also married us.

What is your favorite thing to do in the summer?

Easy: just sit in the sun.

If you could visit any place in the world, where would it be & why?

The Antarctic - I love the icebergs.

What is your favorite city to visit?

Bayreuth Germany. It's where the annual Wagner festival is held. It has the Bavarian food, beer, and opera plus it's in one of the most beautiful places in Europe.

What is your favorite vacation spot?

The campground at Fort McCoy. Having retired from the Army, I like to go back on post to relive my many deployments. It's also one of the best in in the military: large lots on beautiful lake with plenty to do - even in the winter.



20 Questions with Jack Coath...Continued

If you could be anyone besides yourself, who would it be?

One of my grandsons. I'd love to be a kid again.

What songs (artists) are on your iPod/phone?

It's an old Walkman (from the 90s). However, it still works well and I have lots of Mozart, Beethoven, Schubert, and most of Buddy Holly.

If you had access to a time machine, where & when would you travel to?

October 23rd, 1942 at El Alamine in Egypt. It was one of the largest armored battles of WWII. I've visited the battlefield and felt the ghosts of the past.

What are your pet peeves?

People who waste energy.

Register Now!



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June 23-25, 2015

20 Questions with Seaby Bess

Name: Seaby Bess
Company: KONE Elevators & Escalators
Position: Sales Consultant—Business Development
How long with IFMA: 12 year

What are your favorite hobbies?
 Sailing, canoeing, kayaking and kiteboarding

What is your favorite book?
 Popular Mechanics & Sailing Magazine

What are you currently reading?
 Same as above

What is your favorite food/cuisine? Gourmet burgers

Favorite restaurant?
 Capital Mike's in Kenosha

Describe your family growing up and now:
Hometown: Born and raised in Chicago. My dad managed a Hotel and Division & State that we lived in when I was very young. Later we moved farther North. Spent my summers working at a camp in Michigan.

Current residence: Winthrop Harbor where Betti and I teach people how to drive large power boats and sailboats. Putting the finishing touches on a 23' Dehler Sprinta Sport Sailboat that I've been restoring for the past two years. It goes in the water April 15th.

What is your favorite sport to play or watch?
 Don't watch many sports, but will attend the occasional ball game

Favorite team: Cubs
Cubs or Sox? Cubs

Are you a morning or night person?
 Morning person after my first cup of coffee.

What would you do if you won the lottery?
 Buy a Gunboat 55' catamaran and move somewhere warm on the ocean. Take care of my family financially.

What three words would you use to describe yourself?
 Easy going, energetic, and hard working

What is one thing that no one in IFMA knows about you?

I collected stamps as a kid from all over the world and my oldest son who is just a quirky as myself got all excited when I recently gave it to him

What is one goal that you would like to accomplish during your lifetime?

Kayak in Vieques Bioluminescent Bay in Puerto Rico.

Who is your hero (or an influential person in your life)? My Dad, he's always been there for me

What is your favorite thing to do in the summer?
 Boating

If you could visit any place in the world, where would it be & why?

Machu Picu. I was there when I was 18, loved the mystery of the whole place and would like my wife Betti to see it

What is your favorite city to visit? San Diego

What is your favorite vacation spot? Cancun

If you could be anyone besides yourself, who would it be?
 Jimmy Buffet

What songs(artists) are on your iPod/phone?

Happy Boy by the Beat Farmers, Suavemente by Elvis Crespo, Can you get to that by Mavis Staples, & Ain't got no home by Clarence "Frogman" Henry

If you had access to a time machine, where & when would you travel to?

Medieval Times in England (always been fond of the Life of Brian)

What are your pet peeves?
 Negative people





SEVEN BRIDGES
GOLF CLUB

26th Annual Northern Illinois IFMA Golf Outing

September 10, 2015

New location!!

Seven Bridges Golf Club

1 Mulligan Dr

Woodridge, IL

Watch your e-mail for more details—coming soon!

**Have a new product or service to share?
How about an innovative way for solving a facility problem?**

Win any awards lately?

We are always looking for articles for our newsletter!

Please share with your fellow managers and associate members items of interest in your field.

Article Guidelines:

Article length between ½ page and 2 pages-can include pictures.

Written in Word format-no PDF.

Make sure you include credit information at end of article.

Submission due by the 20th BEFORE the month the newsletter is printed. For example, March newsletter needs articles by Feb. 20th. Otherwise, we will hold for following month.

Any ???Please contact Jan Wemple, Newsletter coordinator at:

jwemple@moorelandscapes.com or 847-774-1250.

Or Kathy at: chapteradministrator@ifmani.com



Facilities Maintenance Associate

BASIC JOB FUNCTION

The position of Facilities Maintenance Associate includes numerous duties, most will be “hands on”, and sometimes involve working with outside vendors. This position is responsible for being pro-active in finding building issues and providing support to maintain the overall appearance and operation of the facility under minimal supervision. This position requires a responsive service-oriented attitude with strong interpersonal and organizational skills. In addition to these duties the Facilities Maintenance Associate will work with Facilities Manager on special projects and work with day porter in support of the facility.

Textura is looking for someone to fulfill the role of Facilities Maintenance Associate. The ideal candidate will possess strong organizational skills, have a high level of technical aptitude, be a self-starter and able to work independently. The role is made up of numerous duties, most will be “hands on”, and sometimes involve working with outside vendors. This position is responsible for being pro-active in finding building issues and providing support to maintain the overall appearance and operation of the facility under minimal supervision. This position requires a responsive service-oriented attitude with strong interpersonal and organizational skills. In addition to these duties the Facilities Maintenance Associate will work with Facilities Manager on special projects and work with the day porter in support of the facility.

DUTIES AND RESPONSIBILITIES

Perform daily walk-through of facility and premises to assure orderliness and proper condition. Be alert for lighting, general appearance, and maintenance issues.

Clean and maintain public areas of facility as needed.

Maintain inventory / stock café supplies, coffee, condiments, etc.

Monitor and maintain coffee machines and beverage fountain.

Perform moves of personnel, workstations, equipment and furnishings as needed.

Maintain furniture systems, exit signs, lighting, plumbing fixtures, doors, hardware, windows, ceiling tiles and wall surfaces as needed. Notify Facilities Manager of need to escalate any building maintenance issue.

Regular review of conference/meeting rooms. Ensure all are clean, organized and ready for use.

Assist with preparation meeting rooms and areas, including setting up of tables, chairs, and necessary audio-visual equipment when needed.

Maintain receiving dock, warehouse, and file storage areas. Assist reception staff with mail / package delivery as needed.

Monitor HVAC system, report any problems to Facility Manager.

Remove snow and salt main pedestrian walkways as needed during winter season.

Remove debris around the grounds and maintain pleasing appearance of facility as needed.

Maintain inventory / stock janitorial supplies.

Stocking and maintaining of office supplies, toner, and stock paper at printer stations.

Be available for additional tasks and assignments as dictated by business needs.

OTHER DUTIES AND RESPONSIBILITIES

Must be proactive and collaborative.

Propose improvements in the way tasks are accomplished.

Must always put forth the best effort to maintain a positive attitude about all situations.

Respond to various inquiries requests or complaints in a professional manner.

Be cognizant and responsive to company culture and needs of the business.

Assume any other duties or responsibilities as assigned.

Gain an understanding of the company's philosophies, mission and capabilities for development

LANGUAGE / COMMUNICATION SKILLS

Ability to write general correspondences. Ability to read, analyze and interpret technical procedures. Ability to respond to various inquiries or complaints in a professional manner. Must possess tact, decorum, and interpersonal communication skills.

Smile Continued...

PHYSICAL REQUIREMENTS

This position requires the ability to stand, walk, bend, kneel, squat, climb stairs, climb ladders, reach and work above shoulder height, pull, and push. Ability to lift and carry up to 30 pounds at least 10 yards.

WORK SCHEDULE/HOURS

This a 40 hour per week position. Core hours are 7:00 AM – 4:00 PM, but must be flexible. Due to the nature of our business, there are times when the business or specific operational needs of Textura may require employees to be able to work beyond their normal scheduled work day.

QUALIFICATIONS

The ideal candidate will be energetic, proactive, have a positive attitude, be willing to work with others and have excellent interpersonal skills.

Must pay attention to detail, have good follow-through skills, and work with minimal supervision.

Demonstrated ability to multi-task and prioritize multiple projects and daily workload.

Must be a self-starter and be able to identify deficiencies in the facility react quickly.

High school diploma or equivalent; formal trade training preferred.

Must possess strong mechanical and technical aptitude.

Professional communication skills with the ability to relate well to a variety of people.

Must be responsible, flexible and willing to respond to the needs of the organization.

Ability to interpret a variety of instructions furnished in written, oral, diagram or schedule form.

<https://careers-texturacorp.icims.com/jobs/search?ss=1&searchLocation=&searchCategory=&hashed=-435737812>

Welcome New Members!!!

Sean Kennedy—Painters USA

Becky Keporos—Bevara Building Services

Darryl Knight—William Raney Harper College

Thomas Liabo—ABM

Dave Love—Sodexo Facilities Management

Timothy Meyers—Northern Illinois University

Craig Pryde—PPK Architects

Kenneth Runnfeldt—Blistex

May 2015

Sun	Mon	Tue	Wed	Thu	Fri	Sat
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Schedule of Events

- May 5—Volo Bog
- June 2—TBD
- July 7—Big Ten
- August 3—Chandlers (Showcase)
- September 1—Grainger
- September 10—Golf Outing
- October 7—9 World Work Place

Directions to Volo Bog—do not follow GPS directions

From South/Southeast (Chicago/North suburbs) Take I 94 to Route 120 Belvidere Rd Westbound 13 miles to Highway 12. Turn right and travel 2 miles north to Brandenburg Rd. Turn left on Brandenburg Rd. and travel 1.25 miles to the park.

From the East (Waukegan/Gurnee) Take Route 120 Belvidere Rd. westbound to Highway 12. Turn right and travel 2 miles north to Brandenburg Rd. Turn left on Brandenburg Rd. and travel 1.25 miles to the park.

From the North (Fox Lake/Wisconsin) Take Highway 12 south through Fox Lake 3/4 miles past Route 134 to Brandenburg Rd. Turn right on Brandenburg Rd and go 1.25 miles to the park

From the West (Woodstock/McHenry) Take Route 120 east through McHenry about one mile past the Fox River to Chapel Hill Rd. Turn left on Chapel Hill and go 1/2 mile to Lincoln Rd. Turn Right on Lincoln and go 2.5 miles to Brandenburg Rd. turn left on Brandenburg Rd. and go 1/2 mile to the park.

From the South (Elgin/Crystal Lake, etc.) Take Route 31 north to Route 120 in McHenry. Turn right and continue east on 120 about one mile past the Fox River to Chapel Hill Rd. Turn left on Chapel Hill and go 1/2 mile to Lincoln Rd. Turn right on Lincoln and go 2.5 miles to Brandenburg Rd. Turn left on Brandenburg and go 1/2 mile to the park.



IFMA™ Northern Illinois Chapter
International Facility Management Association

To provide exceptional education, networking, career development, and leadership opportunities that support and advance the Facility Management profession in Northern Illinois.

Sponsorship opportunities are available, please contact our chapter administrator at the e-mail listed to the left for complete details!

Northern Illinois IFMA
PO Box 4893
Buffalo Grove, IL 60089-4893
Phone: 847-821-8243
Fax: 847-821-8248
E-mail: chapteradministrator@ifmani.org



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