

NI In the News

July 7, 2015—Big Ten Headquarters

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About our presentation:

Learn about the Big Ten! This will include the history of the Big Ten, the history of their buildings and their current headquarters.

About our Speakers:

Brad Traviolia, Big Ten Deputy Commissioner – Brad Traviolia is the Deputy Commissioner of the Big Ten Conference. His defacto roles include Chief Financial Officer (CFO)/Chief Operating Officer (COO). Traviolia begins serving as Deputy Commissioner in 2006 after holding four positions with the conference over a 10-year span. Traviolia joined the Big Ten in 1997 as the Assistant Director of Sports Management and Human Resource Manager and was promoted to Assistant Commissioner in 1999. Following that two-year period, he was elevated to Associate Commissioner in 2001 and has been serving in his most recent role as the conference's CFO and COO since 2003, handling the day-to-day operations, as well as legal and human resource duties for the office. A graduate of Northwestern, Traviolia was an All-American honoree and Big Ten wrestling champion in 1990.

Martin Huttenlocker, Sterling Bay Property Manager – Martin Huttenlocker is the Property Manager for the Big Ten Conference office building. Huttenlocker began working with Big Ten at the completion of their new Rosemont facility in late 2013. Martin holds a bachelor's degree from the University of Missouri and a M.B.A. with a concentration in Real Estate from Roosevelt University in Chicago. His experience in property operations extends nearly ten years and is a LEED Accredited Professional. He also is a Licensed Illinois Real Estate Broker and sits on the BOMA Diversity and Corporate Social Responsibility Committee.

About our Site:

The Big Ten Conference completed the construction of their new headquarters building in Rosemont that includes an interactive museum celebrating the 116-year-old sports league's past and present. "The Big Ten Experience" for the first time gives fans a chance to stop in and see, touch and hear the conference's sports history. The museum within the MB Financial Park in the Rosemont entertainment complex includes vintage and current video highlights honoring top players and teams. The project features include:

WINNER: Chicago Commercial Real Estate Awards Build to Suit Project of the Year

WINNER: NAIOP Chicago Awards for Excellence '2013 Office Development of the Year'

New three-story, 50,000-SF building on a 1½-acre site with second floor meeting space and third floor offices for approximately 40 full-time employees. Conference center that will host 100 athletic and academic meetings annually. Officiating command center with monitors and video feeds for evaluating the performance of game officials. Ground floor 10,000-SF Brazilian steakhouse, Fogo de Chao, and a 3,500-SF interactive museum

Be sure to show your Big Ten spirit and wear your favorite Big Ten team apparel and earn extra IFMA bucks!!

**All no shows will be billed.

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From the President....



Greetings fellow IFMA-NI members!

I look forward to the next year of being your President and keeping the great ideas in motion that Scott Solverson and other past presidents have initiated. We will continue to explore interesting meeting sites and informational speakers for our members. Please let us know if you have any contacts at sites or thoughts of topics.

My first meeting was Calamos (where I met our VP, Laura Ingram). I have not missed very many meetings since that day. I got involved right away on the newsletter committee, programming and on the board. It has been a rewarding experience. All of the members made me feel welcome and I have met many wonderful people that I look forward to seeing every month. I thank Kim Murphy & Bill Lewis for getting me involved early on.

We have much going on in the next couple of months. **July 7** is our meeting at Big Ten in Rosemont. This site has been requested for a few years now and we are excited to see their facility. We are adding to the fun by giving away IFMA bucks for members that wear a Big Ten item at the meeting. Please pay attention to the parking instructions too. They will be very specific.

August 4th will be our Vendor Showcase & Raffle at Chandler's in Schaumburg. It will be the same format as the previous year. One ticket will be given for each \$5000 IFMA bucks and we will have a drawing for each raffle prize. Please bring your IFMA bucks to win some great prizes! There are still vendor tables available for associates to promote their businesses & services. FM's, please take this time to get to know your fellow members and learn what they can do to help your facility.

Other upcoming events are **World Workplace** October 7 -9 in Denver, CO (register before August 15 to save \$100) and our **26th annual IFMA-NI Golf outing** at Seven Bridges Golf Club in Woodridge on September 10th. RSVP by August 1st for best rates! We are still looking for volunteers for help that day and raffle prize donations. Please contact Kathy Daloia (chapteradministrator@ifmani.org) if you can donate or volunteer. Please don't forget about our **IFMA-NI Community Service Event** on Saturday, August 15th at Mooseheart in Batavia. There will be a sign up sheet at our next meeting.

Once again, I am excited to be a part of IFMA-NI and look forward to working with Laura Ingram, Kevin Boyd & Brett Ratajczak and Scott Solverson, as advisor. Please feel free to give me any new ideas, feedback (positive or negative) or advice that can make IFMA-NI a better organization for all of our members. I can be reached at ann.delfiaco@officedepot.com.

I hope you all have a relaxing and fun Fourth of July! The Phrase that pays is "check out our IFMA-NI website!"

Thank you,
Ann
IFMA-NI President



Don't forget to get "LinkedIn" with our chapter IFMA NI Chapter Group

Five Factors to Consider When Choosing a Janitorial Service

EXPERIENCE

The company you choose should have a wide range of experience. Companies with experience in multiple markets are better equipped to service your needs. These companies have dealt with many different types of customers, buildings and challenges and will be able to provide a solution for your needs in a timely manner.

Also, choose a company whose leadership has more than just a few years of experience in the service industry. The greater the experience, the better chance the company and its staff is prepared to meet the challenges in your building(s).

QUALITY

Most companies tout their ability to deliver a quality service. So how do you know if a company can deliver on their promise? First, the proof is in their references. Many companies will provide their top three to five references they know will sing their praises. Think outside that box and ask them for two references from customers they have had for over 6 months but less than a year. This will give you an idea of how they treat their customers after the "honeymoon" period.

Most, if not all, companies will make mistakes. In fact many of the top companies in the world make mistakes every day. But they become better companies by learning from those mistakes and ultimately provide a better customer experience.

RESPONSE

A company's response time can be a deal breaker. It is imperative the company you choose has the ability to respond to your distress call in a timely manner. Often times a company's response time can be the difference between a situation being resolved and a situation becoming a disaster.

When choosing a company, require the company to provide a detailed response plan. A qualified company will be able to articulate their plan and put your mind at ease.

RESOURCES

When it comes to resources, not all companies are created equal. Many companies will attempt to earn your business, but when it comes time to execute, they simply do not have enough resources to effectively service your facility. Some small companies tend to spread themselves thin by taking on more business than they can handle. This forces companies to cut corners and provide inferior service. Some large companies have the adequate resources, but a higher price tag is attached due to their greater overhead and equipment costs.

You might just find the answer in an experienced mid-sized company. A mid-sized company will typically have the staffing and equipment resources necessary to get the job done. Additionally, since they operate with a lower overhead, their pricing tends to be competitive.

VALUE

When choosing a company, value may just be the most important factor of all. Value does not always mean choosing the company offering the lowest price. It also does not mean the company with the most experience brings with them the greatest value. Often times it is the company that provides the experience that you require, the response time you demand, the resources necessary to meet your scope and specifications and ultimately the quality you deserve.

While price should always be a consideration in your decision, it should not be the determining factor. Experience, quality, response, resources and value are the key factors in making an informed decision when choosing a commercial janitorial company.

Benefits of Lawn and Landscaping



Did you Know:

1. 2500 SF of trees absorb enough carbon dioxide from the atmosphere and release enough oxygen for a family of 4 to breathe.
2. Trees, shrubs and turf remove smoke, dust and other pollutants from the air. One tree can remove 26 pounds of carbon dioxide from the atmosphere annually, equaling 11,000 miles of car emissions. One study showed that 1 acre of trees has the ability to remove 13 tons of particles and gases annually!
3. Proper landscaping reduces nitrate leaching from the soil into the water supply and reduces surface water runoff, keeping phosphorus and other pollutants out of our waterways and preventing septic system overload.
4. The cooling effect of an average size lawn is equal to about 9 tons of air conditioning!
5. Homeowners can 'grasscycle' by leaving grass clippings on the lawn when mowing. The clippings quickly decompose and release valuable nutrients back into the soil to feed the grass, reducing the need for nitrogen fertilizer by 25%.

Submitted by Jan Wemple
Moore Landscapes, Inc.
www.moorelandscapes.com

Source: Project Evergreen
Project EverGreen is a national non-profit 501c3 organization committed to *preserving and enhancing green spaces in our communities where we live, work and play.*

**Have a new product or service to share?
How about an innovative way for solving a facility problem?
Win any awards lately?
We are always looking for articles for our newsletter!**

Please share with your fellow managers and associate members items of interest in your field.

Article Guidelines:

Article length between ½ page and 2 pages-can include pictures.

Written in Word format-no PDF.

Make sure you include credit information at end of article.

Submission due by the 20th BEFORE the month the newsletter is printed. For example, March newsletter needs articles by Feb. 20th. Otherwise, we will hold for following month.

Any ???Please contact Jan Wemple, Newsletter coordinator at:

jwemple@moorelandscapes.com or 847-774-1250.

Or Kathy at: chapteradministrator@ifmani.com



Safety, Health, Environmental and OSHA Compliance Training

Founded in 1988, the *Chicagoland Safety, Health and Environmental Conference* has become the premier regional training conference for OSHA compliance training, and training in general safety, the environment, industrial hygiene and EHS professional development. In 2014, the conference drew more than 1,000 session attendees, speakers and vendors from 13 states and 2 foreign countries.

The September 21-24th conference is sponsored by three local chapters of the American Society of Safety Engineers, local sections of the American Industrial Hygiene Association and the Alliance of Hazardous Materials Professionals in association with OSHA, Northern Illinois University College of Engineering and Technology and the National Safety Education Center. The conference is designed for professionals who have responsibilities related to safety, health, training, and environmental management. Other key personnel such as company or building owners, property and facility managers, safety committee members, supervisors, human resource managers, municipalities, and others are encouraged to attend.

This year's *Chicagoland Safety, Health and Environmental Conference* will offer more than 50 current issue dynamic, professional training sessions and workshops presented by proven, knowledgeable speakers. Training sessions are 1.5 hour, half-day or all day depending upon the topic. Training sessions will focus on OSHA compliance; Ergonomics; Marijuana in the Workplace; Conceal-Carry Laws in Illinois; Civil and Criminal Liability Issues; Emergency Services Planning; OSHA Electrical Safety; Mold Assessment & Remediation; Boilers, Power Plants and Strategic Energy Management; Changing Chemical Product Rules; Noise Exposure; Incident Investigation; Respiratory Protection; Ventilation; Industrial Hygiene and other timely topics. Visit the conference website www.chisafetyconf.org to register and view a complete list of training sessions being offer this year.

The keynote speaker is Mr. Nick Walters, OSHA Regional Administrator who will provide valuable insight and perspective regarding current safety and environmental issues facing business, industry, local governments and other types of businesses and service providers.

The Wednesday business EXPO will showcase great products and services followed by a Networking Social. Visit the conference website www.chisafetyconf.org for information about promoting your product or service at the conference.

The conference week concludes with the *Chicagoland EHS Golf Outing* on Friday September 25th at The Village Greens of Woodridge Golf Course. This is always a lot of fun and an opportunity to network with other professionals. Registration and information about the outing and golf sponsorship opportunities can be found at www.ThreeRivers.ASSE.org/events .

We look forward to seeing you at the *Chicagoland Safety, Health & Environmental Conference* and the *Chicagoland EHS Golf Outing*.

Contact Ken Orms, k.orms@att.net if you have additional questions.

20 Questions with Kevin Boyd, FMP, SFP



Name: Kevin Boyd, FMP, SFP
Company: Greater Chicago Food Depository
Position: Facility Director
How long with IFMA: 20 years

What are your favorite hobbies?
 Photography.

What is your favorite book?
 Tolkien - Lord of the Rings.

What are you currently reading?
 Biography of Henri Cartier Bresson.

What is your favorite food/cuisine?
 Italian.

Favorite restaurant?
 Piece Pizza. Great pizza, great beer.

Describe your family growing up and now:
 Four brothers and a sister then, now married 33 years, two daughters, one grand daughter and one on the way.

Hometown: Grew up in Omaha, Nebraska.
Current residence: Villa Park, Illinois.

What is your favorite sport to play or watch?
 Football.

Favorite team? Bears.
Cubs or Sox? Yes.

Are you a morning or night person? Morning person only after coffee, night person only after a beer.

What would you do if you won the lottery?
 Celebrate.

What three words would you use to describe yourself?
 Creative, Loyal, Humorous.

What is your favorite movie?
 Dances with Wolves

TV show? Game of Thrones.

What is one thing that no one in IFMA knows about you?
 Lately I have been shooting street photography in the streets of Chicago.

What is one goal that you would like to accomplish during your lifetime?
 My next goal is the CFM, I'll come up with a new one after I accomplish that one.

Who is your hero (or an influential person in your life)?
 My wife influences me greatly whether I want her to or not. (Just Kidding Dear!)

What is your favorite thing to do in the summer?
 Drink beer.

If you could visit any place in the world, where would it be & why?
 Scotland; to visit the homeland and get a clue why I wear skirts, and listen to bagpipes while sipping scotch.

What is your favorite city to visit?
 Last one was New Orleans next one will be Portland, Oregon

What is your favorite vacation spot?
 Anywhere that I'm not reachable by phone.

If you could be anyone besides yourself, who would it be?
 Me or I.

What songs (artists) are on your iPod/phone?
 I'm all over the board.

If you had access to a time machine, where & when would you travel to?
 Gettysburg July 1863

What are your pet peeves?
 Getting cut off in traffic

Stop Trying to Always Be Helpful

A friend was telling me about a presentation she heard, in which the speaker said the world had become too complex for any one approach to work all the time. That was when it hit me that trying to be kind, helpful or compassionate all the time is the wrong approach.

In the diagram above, I've outlined a simple example of three situations in which you will be pulled away from a helpful mindset:

1. When you are responsible for a group of people (i.e. your family, team or organization), it isn't always possible for you to be kind and considerate to every other person who crosses your path.

Imagine you are a carpenter who promised to finish a client's job by Friday, at which point he will pay you the money you need to feed your family. If a friend asks you to take Thursday afternoon off to help him move, you will need to refuse.

2. When you make a long-term commitment to develop and use your best talents, you should recognize that this commitment will cause you to miss many other opportunities to be helpful, to have fun, and to simply relax. If you want to be a physician, there are going to be plenty of nights in medical school when you don't even see your friends, never mind help them.

3. Finally, when you focus intently on a goal or purpose, being helpful cannot always be your #1 goal, because the object of your focus is your #1 goal.

This is obvious, right? Wrong.

Have you ever wondered about the saying, "Nice guys finish last?" The reason people say this is because many very nice human beings don't understand the first half of this article. They don't understand that some responsibilities have to take precedence over their desire to be helpful, kind or compassionate. Yes, there are some things you can always do:

Be respectful
Be responsible
Be decent

But you can't always help everyone. You can't always respond instantly to someone who wanders into your life and asks for a favor. You can't always switch gears just because someone asks you to focus on what matters most to them.

The people who are best at helping others already understand this. They recognize that there are times to be helpful, and they love these moments. But they also know that many people depend on them, not just the person with the newest or loudest voice.

Bruce Kasanoff is the author of *How to Self-Promote without Being a Jerk*, a little book about doing well by doing good.

Submitted by Ann Del Fiacco (Office Depot|Max Interiors)



20 Questions with Bill Rekus

Name: Bill Rekus
Company: Doyle Signs
Position: Sales Agent
How long with IFMA: 5 years

What are your favorite hobbies?
 Golf, Guitar, Music, Theater, Politics

What is your favorite book?
 Angela' Ashes

What are you currently reading?
 Unbroken

What is your favorite food/cuisine?
 Italian/French

Favorite restaurant? Wildfire

Describe your family growing up and now:
 I was raised in an extended family household of Parents, Aunts and a Sister. My family consists of my wife, six children and 14 Grandchildren.

Hometown: Chicago
Current residence: Mundelein, Illinois

What is your favorite sport to play or watch?
 Golf to Play and Football to watch

Favorite team? Chicago Bears (Season ticket holder for over 40 years)
Cubs or Sox? Cubs of course

Are you a morning or night person?
 Night person

What would you do if you won the lottery?
 Travel

What three words would you use to describe yourself?
 Compassionate, Confident, Creative

What is your favorite movie?
 Manchurian Candidate

TV show? The Middle

What is one thing that no one in IFMA knows about you?

I recently was elected as a Trustee in Mundelein, Illinois

What is one goal that you would like to accomplish during your lifetime?
 Break 100 in golf.

Who is your hero (or an influential person in your life)?

My amazing wife, Roberta

What is your favorite thing to do in the summer?
 Golf, Travel and spend time with family

If you could visit any place in the world, where would it be & why?

The Vatican because of it's historical culture

What is your favorite city to visit? Paris

What is your favorite vacation spot? Maine

If you could be anyone besides yourself, who would it be?

Teddy Roosevelt

What songs (artists) are on your iPod/phone?

John Denver, Elvis, Frank Sinatra, Barbara Striesand, Peter, Paul and Mary.

If you had access to a time machine, where & when would you travel to?

Two hundred years in the future

What are your pet peeves?

Really don't have any.





26th Annual Northern Illinois IFMA Golf Outing

September 10, 2015

New location!!

Seven Bridges Golf Club

1 Mulligan Dr

Woodridge, IL

[Click here for the invitation!](#)

NI In the News

Johnson Fediw Associates, publisher of I-Plants Magazine, announced the winners of its International Design Contest today. Moore Landscapes of Northbrook, Illinois won a First Place award in the Atrium category for their work at 5125 Old Orchard Road. They also won an Honorable Mention award for their holiday display at the same property, and a Third Place Award for their holiday display at 1901 Roselle, titled "Santa's Room-Preflight Check." Moore Landscapes is the only company who won three awards in this annual contest. "Moore Landscapes has won awards several years in a row in our annual design contest, making them the "most winning" business to enter. As usual, they continue to amaze us with their creativity" says Kathy Fediw, LEED AP ID+C, publisher of I-Plants Magazine.



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Client: Tarkett is a worldwide leader of innovative and sustainable flooring and sports surface solutions.
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Customer first approach and undeniable quality standards
Personnel turnover is extremely low and employee satisfaction is very high
Committed to employee growth and development

Mandate: To recruit a Chicago based architectural, interior design and end user liaison.
Represent our client to major A+D firms and end users collaborating with the Chicago based Business Manager
Provide leadership to distribution team members
Strong base of business, so focus of the position is to continue A+D driven commercial product specifications
Chicago is the primary market and St. Louis is the secondary market. Overnight travel to St. Louis every other month and occasional travel to sales meetings.
Work from home based office.

Experience Required:

At least 3 yrs outside sales experience in commercial interiors products field with a heavy concentration of time spent focused toward end users and/or architects and interior designers.
Excellent training program with local manager, so product exp. not required.
Currently reside within 35 miles of downtown Chicago.
Must have a passion for customer service, strong work ethic, experience with computerized account/project management system and proven organizational skills.

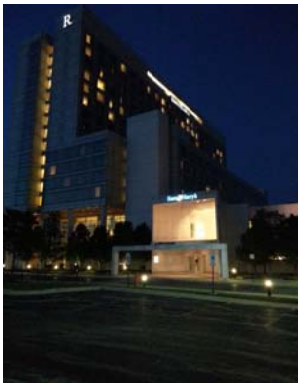
Compensation:

Annual compensation is composed predominately of a base salary and a performance objective based bonus paid quarterly.
Company vehicle, reimbursed business expenses, professional dues and professional development opportunities available.

Contact:

Gail W. Standard 404-735-9272 gail@mcsweeneygroup.com

Renaissance Convention Center Pictures



Congratulations, Scott Solverson, on a great IFMA year!!!! Thanks to Kevin Tiernan of Rose Paving for the great shirts at Scott's last board meeting!!!



Welcome New Members!!!

Rick Bolda—IT Risk Managers

Michelle Minuccuani—Tasty Catering

Richard Ulreich—GE Healthcare

July 2015

Sun	Mon	Tue	Wed	Thu	Fri	Sat
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

Schedule of Events

- July 7—Big Ten
- August 3—Chandlers (Showcase)
- September 1—Grainger
- September 10—Golf Outing
- October 7—9 World Work Place

Directions to Big Ten:

From the East:

- Take I-90W/I-94 W/Kennedy Expressway W
 - Keep left to take I-90 W/Kennedy Expy W via Exit 43B toward O'Hare-Rockford
 - Merge onto I-190 W via Exit 78 toward I-294 S/Indiana/O'Hare
 - Take the River Road South exit. Exit 1B
 - Keep right to take the River Road-South ramp
 - Merge onto River Road South
 - Turn right on Balmoral Avenue (West)
- Proceed approx. one-half mile to the next street/traffic light (Park Place), and turn right (North).

From the West:

- Take I-90 Eastbound (Northwest Tollway/Kennedy Express-way).
- Please Note: this is a "Loop" to I-90 East.
- Exit at O'Hare (I-190 West).
- Pay the toll. Exit on Mannheim Road South
- Proceed in the right lane, and Re-Enter eastbound towards Chicago/Interstate 1-90 East.
- Proceed one mile.
- Merge onto River Road South
- Turn right on Balmoral Avenue (West). Proceed approx. one-half mile to the next street/traffic light, (Park Place), and turn right (North)



IFMA™ Northern Illinois Chapter
International Facility Management Association

To provide exceptional education, networking, career development, and leadership opportunities that support and advance the Facility Management profession in Northern Illinois.

Sponsorship opportunities are available, please contact our chapter administrator at the e-mail listed to the left for complete details!

Northern Illinois IFMA
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2015—2016 IFMA NI BOARD

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